

PILOT PERSONAL TRAVEL BUDGET PARENT/CARERS SURVEY.

APPENDIX B

NAME	Does it work for your family	Why does it work?	What improvements would you make?	What score out of 10 would you give the scheme (10 being excellent)	Would you like the scheme to continue?
1	Yes it really does	If my daughter has a bad start to the day she used to miss the taxi and that was it she did not attend school. Now however if she has a bad start we just ring up college and say that she will be late in and it works really well.	The scheme needs to be more flexible. One price does not fit all. We need to establish the actual true cost of taking the child to school/college and then pay that amount.	10	yes
2	yes	so easy and streamlined. No messing about and able to plan because you know exactly when your money is coming and how much will it be	an email saying that the money has been paid into your account	8	yes
3	yes. At first was in 2 minds because didn't think it would work out but it does work really well.. Importantly my son feels it works well.	much more reliable than the taxi service and a lot less stressful	none	10	yes
4	yes my son has complex needs and taking the taxi ride out of the day gives him one less thing to worry about.	all very straight forward. Do not have to chase anyone	none	10	yes
5&6 (siblings)	Don't have to worry about anything. No paperwork, money goes in on time	much better than old mileage scheme	none	10	yes
7	My son's attendance at school has improved. He actually wants to go to school in the morning now.	they use the money to pay for a taxi service and the same man turns up every day and he doesn't have to share the taxi with other kids.	none	10	yes
8	I can control him getting to school. He can kick off on the way to school and I think I can cope with him better than a PA would.	money goes in fine. It covers all my costs and email comes telling me the money is going in	none	10	yes
9	Yes	Sometimes we get him a taxi and sometimes his sister takes him	none	10	yes
10	yes	we like taking him to school and helps us to also get to know the school.	none	10	yes
11	yes	He does not have to travel with other students or travel round everywhere picking up students and therefore he has more time in the morning. This all helps to get him to school in a far calmer frame of mind.	would be better if we were paid monthly or weekly but do understand that it is difficult with needing to establish attendance rates.	9	yes
12	yes	The scheme does not put us out of pocket. I am able to take the dog with me in the car which helps to calm my daughter down.	none	10	yes
14	yes	It works now that we have got over the teething problems of taxi company not fully understanding what we wanted. I do feel that there is more responsibility on me to get in touch with taxi company and arrange it all and then pay them	None. I have found the Council to be very helpful at explaining how the scheme works and lending support in setting it up.	10	yes
15	yes	feel more in control with regards to when he is picked up etc.	none	8	yes
16	yes	allows me to take him to school and get him settled. It also has enabled me to get to know his teachers	none	10	yes
18	yes	lady (family friend) comes and takes him to school which gives me special time with my two youngest getting them ready for school	none	9	yes
19	yes	Mum takes him on the bus some days and friend takes him in the car some days and this really works.	none	10	yes
20	yes	It is easier for mum to take him rather than chopping and changing him all the time.	none	10	yes
21	yes	We moved into Barnsley from out of area and he stayed at the same school because he is in year 11. This made it easy for us to get him to school,	none - some parents may like smaller payments more often but for us it was fine.	10	yes
22	yes	it works because our daughter's school is understanding. Sometimes in the afternoons we are late to pick her up because we have had to wait for our son to come out of his school. We currently have three children all at different schools which is logistically difficult but we manage it	Communication was not great at first because we tried to find out where our money was and no one seemed to know. Then we got two payments in one go. but things seem to have sorted themselves out now	9	yes as long as we are able to get our youngest daughter into the breakfast club
23	yes	It works because we were able to get a second car and can now take both our children to their separate schools. We really needed a second vehicle and the PTB money has assisted us to do that.	none	9	yes